

Network card: landing following an offshore incident



NOGEPa St 31 Annex Vb 23-12-2021 Network card landing in Den Helder following an offshore incident

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Scenario: Landing in Den Helder following an offshore incident

This network card deals specifically with the impact of an offshore incident where casualties are landed at the Naval Docks and/or at De Kooy Maritime Airfield/ Den Helder Airport in de municipality Den Helder. Many parties are involved in any such incident, and it is important that the Operators, the Local Authority and the Navy coordinate the following processes:

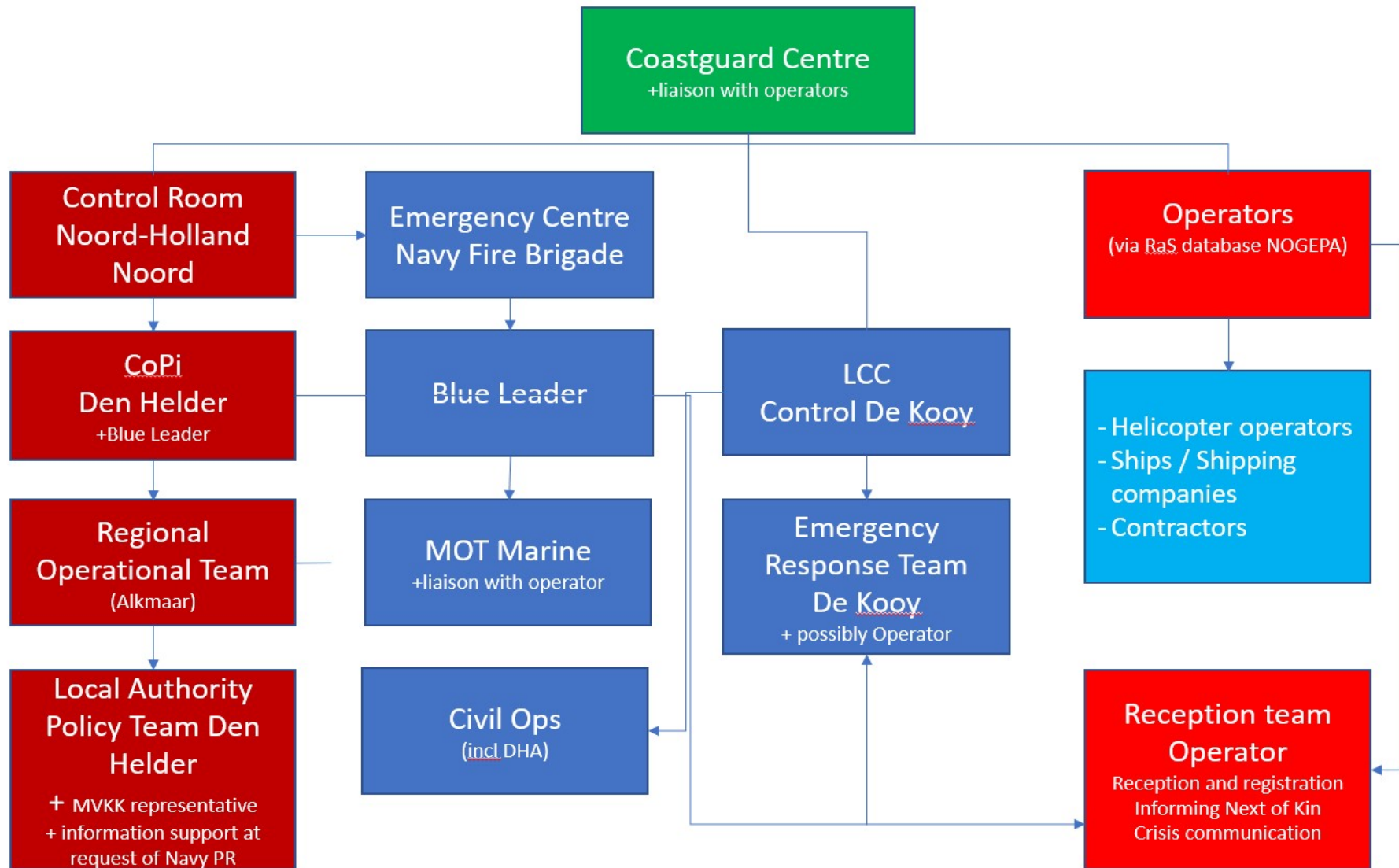
- Acute care casualties
- Registration of casualties by offshore companies
- Crisis communication



Information management				
Overview and Assessment	Who	What		How
	Coastguard	Determine the circumstances, make use of 'METHANE'		Via the situation report: → e-mail → by telephone → LCMS*
		M Major incident	Large-scale incident/accident, what happened?	
		E Exact location	Exact location, described as accurately as possible	
		T Type incident	Nature of the incident: explosion, collapse, traffic accident etc....	
		H Hazards	Which dangers are present or could occur?	
		A Access	Accessibility to the disaster area?	
		N Number of Casualties	Estimation of the number and type of casualties?	
		E Emergency Services	Which emergency services are already present and which are required for further assistance?	* The Coastguard has a partner profile pd006 for LCMS. As soon as it is linked to an incident in LCMS and a Coastguard page has been created with the fields "View Judgment Decision", the Coastguard will share net-centric information via LCMS. This also applies to the navy.

Deployment plan	
Management and coordination	<p>On water: The Coastguard is responsible for the process of the SAR in accordance with IBP Waddenzee, IBP Noordzee and IBP Samij. The management of incidents in the North Sea is under the direction of the North Sea Regional Management Team.</p> <p>After landing from the water: The management and coordination is carried out in accordance with the agreements in the Regional Crisis Plan. The Mayor is the Commander in Chief. Operational management rests with the highest manager depending on the escalation.</p>
Report and raising the alarm	<ul style="list-style-type: none"> • The report will be received by the KWC. • The NHN Control Room is alerted by the KWC (via GRIP 1). • The Local Authority will be alerted by the NHN Control Room. • NHN Control Room will contact the AC KMB/ Blue Leader/ CAT. • The operator involved and the KWC will keep one another informed from an early stage. <p>(see Network diagram)</p>

Network diagram landing following an offshore incident

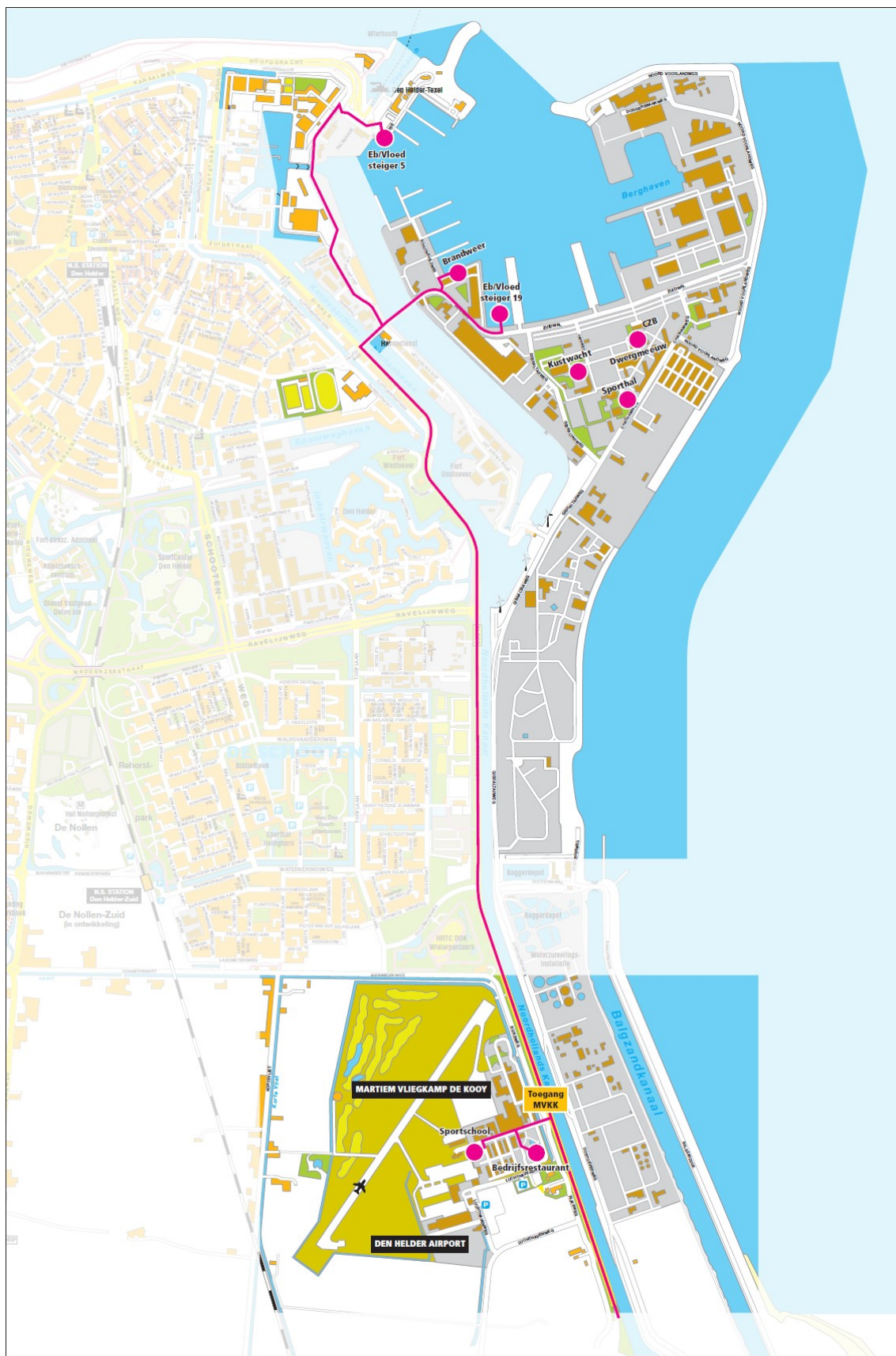


Escalation	<p>Escalation will be handled via the Noord-Holland Noord Control Room.</p> <p>Links to other organisations: As well as the operators, the helicopter operators may send a liaison to the LCC, ROT and the Local Authority. While many of the staff of the operators are hired-in, the operator is the point of contact for the KWC.</p>		
GRIP 0 routine	<p>Where the situation is manageable <i>Notify the operators in accordance with the Emergency Response Plans, the Navy via the Incident Response Plan (MOT)/ MVKK and the DHA in accordance to the Incident Response Plan (CAT)</i> <i>Alert the VR-NHN and municipality via the Control Room</i></p>	<p>Prior to the landing of evacuees: KWC</p> <p>Following the landing of evacuees: MOT or CAT</p>	<p>+ Liaison with operators (telephone contact with operator)</p>
GRIP 1 source	<p>Source area: bringing ashore of large group</p>	CoPI	+ Blue leader
GRIP 2 source and effect	<p>Where the landing creates an Area of Impact</p>	ROT (MOT may become action centre)	+ Officer of Ministry of Defence
GRIP 3 management	<p>In case of management questions concerning the landing of evacuees.</p>	GBT	<p>+ Liaison with CAT or MOT + Liaison with operator</p>
De-escalation	<p>The operators in accordance with their own procedures. The government in accordance with the applicable procedure.</p>		

Control measures for each process	
Process	Who does what
Information and communications	<ul style="list-style-type: none"> • Coastguard Information about facts of the offshore incident, control measures at sea and landing of casualties • Regional Management Team North Sea Incidents (RBN) Where there is escalation with a North Sea incident the RBN will handle crisis communications, possibly with the assistance of the National Information Centre. • VR-NHN Coordinated by Expert Team Community Care according to GRIP structure. Highlighting the incident and the image of the parties involved. • Local Authority The mayor is responsible within his municipality and is advised by AOV'er and VR-NHN • Operator Information about matters of substance • Navy/ Air Force Support in accordance with the Emergency Plan <p>'Each organisation will remain responsible for communications / information about their own tasks and activities'. The various parties involved must be in agreement both in the interpretation of the incident and on the image of the parties involved.</p>
Reception and care	<ul style="list-style-type: none"> • Operator Arrange reception and care for offshore personnel and family • Navy/ Air Force Depending on the landing location the Navy or the MVKK will arrange facilities for reception and care • VR-NHN If there is a GRIP escalation, reception and care is organized regionally from the Expert Team Community Care. Ovd Community Care calls the operator and xx people come onshore. The efforts in the context of reception and care are aimed at providing primary care. Providing care is not assumed in advance. If the individuals are self-sufficient, then their resilience is taken into account. The Expert Team Community Care promotes that operators provide the necessary care to their own staff and passengers, and in principle does not take over these responsibilities. The Navy can provide support in this regard.
Registration and information of relatives	<ul style="list-style-type: none"> • Operator The operators have a duty of care and have lists of persons having boarded and who were on the platforms. These lists are shared with the Expert Team Community Care and local agreements will be made about this information to the relatives. • Navy/ Air Force The evacuees may be registered at the reception location. The Navy may initiate this and provide support to the operator. • VR-NHN In principle, no specific registration of landed persons takes place. Specific data of landed persons is included on the basis of their acute care questions. The Expert Team Community Care will initially focus on people who are not self-reliant or less self-reliant. When there are large numbers of missing persons, Victim Information System (SIS) will be started in consultation with the General Commander of Community Care.
NB: Access to the Naval and Air Force sites: All parties will regularly send an updated list of staff involved in the landing of evacuees to the Hoofd Bureau beveiliging MBDH (Head of Security Bureau MBDH) (email address Naval Operational Team). The Local Authority or the oil&gas operator will email the list of names of the casualties to the MBDH (the family must indicate who they are coming for).	

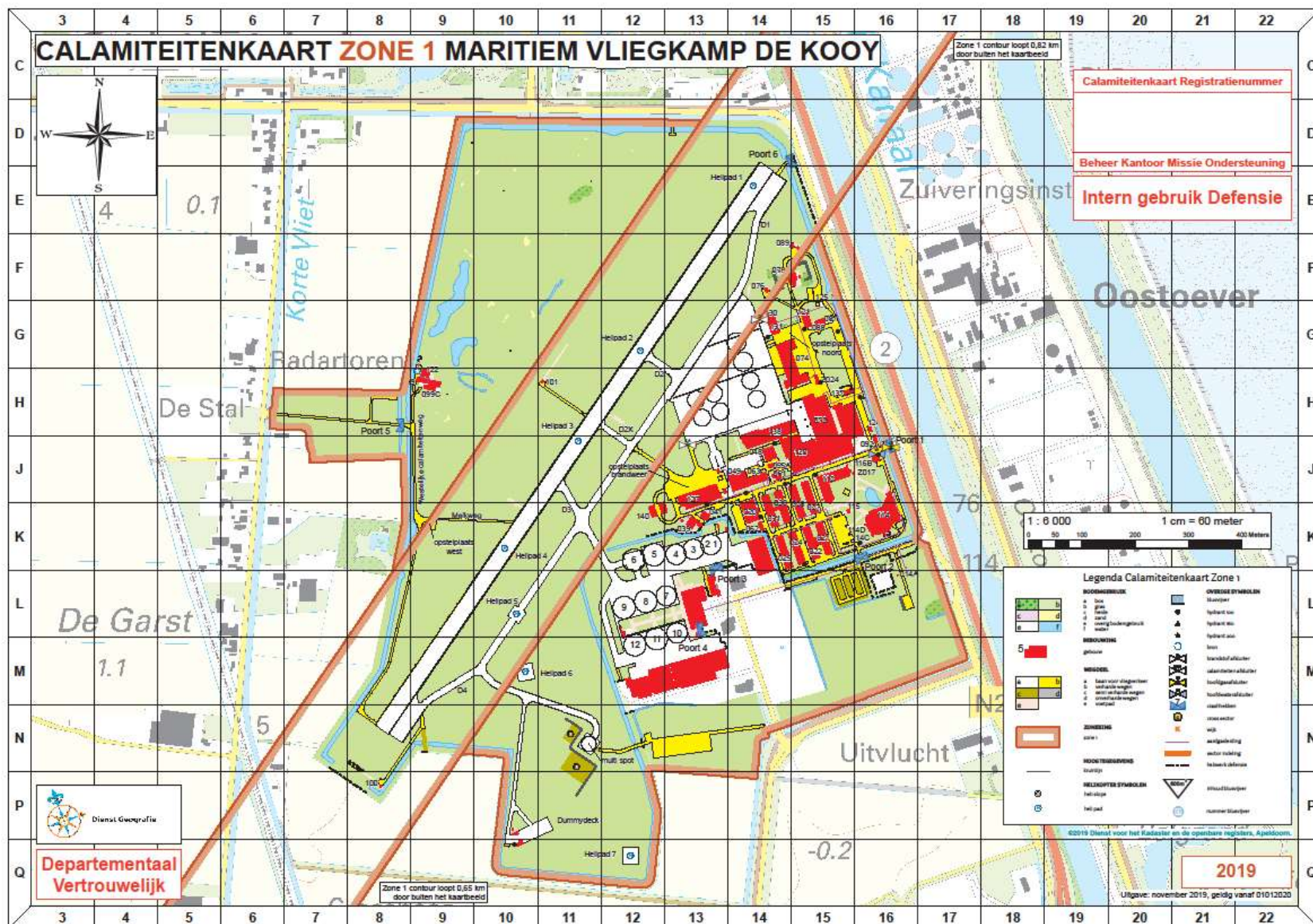
Contact list			
Organisation		Phone number	Email:
Coastguard Centre		0223 542300 (non-urgent) 0900-0111 (urgent)	ccc@kustwacht.nl
Control Room North-Holland		072-5678610	caco@veiligheidsregio-nhn.nl
Emergency Centre KMB		0223-652222	
Blue Leader		06-30722168	
CoPI Den Helder		06 13566465	
Naval Operational Team		0223-652260 of 0223-654364	MBDH@mindef.nl
LCC de Kooy		0223-658670 (24x7)	DHC.LCC.MVKK@mindef.nl
Calamity Action Team De Kooy			
Den Helder Airport		0223-635666	
		06-53772293	
North West Services & Security		0223-677770	
Naval Fire Brigade		0223- 652222 (spoed) 0223-652333 (zonder spoed)	CZMNED.KMB1@MINDEF.NL
MVKK		0223-658620	Den.Helder.Marine.Vliegkamp.De.Kooy@mindef.nl
Regional Operational Team		072-5678670	rcc@veiligheidsregio-nhn.nl
Den Helder Municipality AOV		0223-678680	
See also Rescue-at-Sea database from the operators participating in NOGEPA			
Abbreviations			
AOV	Public Order and Security Officer	KMar	Royal Military Police
AC	Emergency Centre Naval Fire Brigade	KNRM	Royal Netherlands Rescue Society
KMB			
BHV	Company emergency response	LCC	Local Coordination Centre (De Kooy)
BL	Blue Leader	LCMS	National Crisis Management System
Caco	Incident Coordinator Control Room	MBDH	Marine Base Den Helder
CAT	Incident Response Team	MOT	Naval Operational Team
CLSK	Air Force Command	MVKK	De Kooy Maritime Airfield
CoPI	Incident Location Command	NHN	North-Holland North
CZB	Central Infirmary	NOGEPA	Netherlands Oil and Gas Exploration and Production Association
CZSK	Naval Forces Command	OPS	Operations De Kooy
DBBO	Defence Monitoring and Security Organisation	OvD	Duty Officer
DHA	Den Helder Airport	OVR	Officers region
DHC	Defence Helicopter Command	RBN	Regional Management Team North Sea Incidents
GBT	Municipal Policy Team	ROT	Regional Operational Team
GHOR	Medical Accident and Incident Assistance Service	RCC	Regional Coordination Centre
GRIP	Coordinated Regional Incident Control Procedure	SAR	Search and Rescue
IBP	Incident Control Plan North Sea	SIS	Victim information system
KLPD	National Police Service Corps	SodM	State Supervision of Mines
KWC	Coastguard Centre	VR-NHN	Safety Region North-Holland North
Appendices:			
<ol style="list-style-type: none"> 1. Map of Nieuwe Haven Naval Complex 2. Map of De Kooy Maritime Airfield 			

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Map of Nieuwe Haven Naval Complex

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Map of De Kooy Maritime Airfield

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This Network Card has been prepared with the input of:

Municipality of Den Helder (Gemeente Den Helder)
De Kooy Maritime Airfield (Maritiem Vliegkamp de Kooy)
Regional Safety Authority NHN (Veiligheidsregio Noord-Holland Noord)
Royal Navy, Maritime Support Den Helder (Koninklijke Marine, Maritieme ondersteuning Den Helder)
Den Helder Airport
NOGEPA
Coastguard (Kustwacht)
Directorate for Public Works and Water Management, Sea and Delta division (Rijkswaterstaat Zee en Delta)